

WHO WE ARE

As one of North America's largest independent security superfirms, we don't make excuses. We stand by our word. And if we say we will do something, you can count on us to back it up.

It's this culture of accountability that dictates we take an holistic approach to our clients' security. It's why we don't offer cookie-cutter solutions or off-the-shelf answers. It's why we take the time to understand the security challenges you face, and then develop a security program that works for your unique needs and budget. And it's why we have developed the most responsive, and talked about customer service programs in the industry.

With our depth of knowledge, our focus on innovation and our never ending desire for self-improvement, PalAmerican is your best choice when looking for a dedicated security partner that's committed to exceeding your highest expectations.

THE POWER OF CULTURE

Paladin's proven management strategy revolves around a strong corporate culture. This includes our belief in creating a dedicated and professional environment. Promoting employee care allows us to leverage our team's potential and deliver superior client service.

PalAmerican's customer service is based on the belief that every PalAmerican team member, from our guards on the front lines and the professionals manning our Operations Centers to our Support Supervisors and our engaged Management Team, are all personally accountable to our clients.



PalAmerican

SECURITY

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PALAMERICAN.COM



**WE'RE CHANGING
THE WAY YOU THINK
ABOUT SECURITY**



PalAmerican

SECURITY

OUR TRAINING

Our security officers receive training that far exceeds current industry standards. After they master leading emergency responses, legal and fire safety procedures, the management of aggression and a robust verbal de-escalation program with detailed documentation, PalAmerican then provides additional hours of advanced vertical and site specific training.

Continuing education is the basis of a highly skilled security team. By ensuring that ongoing training is a pre-requisite for advancement and incorporating our extensive LMS system, we enable our people to expand their skills and build on their strengths. This results in a more knowledgeable individual for our team and a more capable officer for our clients and the protection of their assets.

SUPERIOR STAFFING

As one of North America's largest and fastest-growing security companies, PalAmerican takes great pride in providing a positive working environment unmatched in the industry. Here, employees are part of a team that recognizes talent and supports personal growth.

From industry-leading training to our philosophy of promoting from within, we are committed to helping people achieve their career goals. We hold ourselves to a higher standard, which is why we only hire professionals who want to excel in their career.



DISCOVER THE PALAMERICAN DIFFERENCE

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PALAMERICAN'S MANAGEMENT STRATEGY
REVOLVES AROUND BUILDING A STRONG, WELL
DEFINED AND SUSTAINABLE CORPORATE CULTURE.

VALUE ADDED SECURITY SERVICES

PalAmerican has a number of value-added services and initiatives that our clients have found to be extremely helpful in the execution of their customized security programs.

Paladin's strategic approach to risk assessments has had a huge impact in determining the best path to evaluate risk by providing options that include short-term and long-term goals for managing risk in a cost-effective manner.

Our experience in the various industries we serve has allowed us to develop assessment tools unique to each specific sector or organization; all grounded in professional research and aligned with best practice.

